

BRIDGING LANGUAGE BARRIERS

Bridging Language Barriers is a 3-hour training for supervisors and other management personnel who communicate regularly with employees who have limited English language proficiency. The training equips attendees with tools and strategies that improve communication in a multilingual workplace and that support the development of employees' English language skills.



DETAILS

- Training is interactive with time to practice the strategies presented in class.
- Presentation is provided bilingually giving attendees a full immersion experience.

TOPICS

- Effective and ineffective use of translation
- Practical tools to improve understanding
- Ways to help employees use more English